

F.NO. Tr-13/23/2023-Training-DOP
Government of India
Ministry of Communications
Department of Posts
(Mission Karmayogi Division)

Dak Bhawan, Sansad Marg
New Delhi-110001
Dated: -16.05.2024

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To,
All CPMsG
Director, RAKNPA, Ghaziabad
Director, Postal Training Centres
Incharge, Regional Training Centres

Subject: Regarding 'Introduction to Volumetric Weight' course on Dak Karmayogi Portal.

RTC, Bhubaneswar has created an online course namely '**Introduction to Volumetric Weight**' as per WTDET model prescribed by DoPT.


2. This audio-visual program features three informative videos on topics including an introduction to volumetric weight, PDF explorers, and brain teaser quizzes. It is designed following the latest Blended Learning Pedagogy and adheres to the WTDET model of iGOT Karmayogi by the Government of India. This approach allows employees to learn and build their competency at their own pace and convenience.

3. This domain level course offers a compelling and comprehensive exploration of volumetric weight. It is meticulously designed to prevent revenue loss while simultaneously generating significant income. The main training objectives include:

- i. Equipping learners with new and valuable knowledge.
- ii. Enabling easy identification of situations where gross weight or dimensional weight should be applied.
- iii. Developing a clear understanding to assist with customer interactions and ensure satisfaction.
- iv. Contributing to organizational growth through persistent effort, even in the smallest measures.

4. Accordingly, Circles are requested to ensure that all Counter Clerks (PA/SA) and their supervisors working in Post/RMS Offices complete the online course on the Dak Karmayogi/iGOT Karmayogi Portal, latest by 31.05.2024.

This bears the approval of Director General Postal Services.


Dinesh Kumar Sharma
Deputy Director General
(Mission Karmayogi Division)

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DDG (MO), Postal Directorate for kind information.