

No. DA-22/1/2020-DA
Government of India
Ministry of Communications
Department of Posts
(IR & GB Division)

Dak Bhawan, Sansad Marg
New Delhi- 110001
Date: 26th February 2021

Office Memorandum

Subject: Resumption of International mail services – EMS, Letter, Parcels & ITPS.

Resumption of International mail services has been reviewed with reference to the availability of flights and transit facilities.

2. Accordingly, it is decided that: -

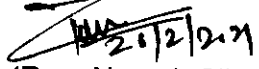
2.1 Booking for International EMS, Air Parcel, Letter & ITPS will be available for the countries as per attached annexure-I with immediate effect.

2.2 In case of rest of the countries the suspension of mail services will continue till further orders.

3. Delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in the Citizen's Charter or standards agreed and published otherwise on the website of the Department. Therefore, members of public/ customers should be duly informed about the list of countries for which services have been resumed and also about the **likely delays in transmission and delivery of their articles due to limited connectivity and non-commitment of delivery standards by destination postal administrations due to Covid 19 situation**. Senders may be allowed to recall their articles, if not already dispatched due to non-availability of flights.

4. The list of countries for which booking has been resumed should also be displayed prominently at the post office premises for information of the customers.

5. Further, all the booking offices should be instructed to ensure proper check at the time of booking and filing of custom declaration so that no prohibited/ dangerous goods can be booked.


(Ram Naresh Sikaria)
Assistant Director General
(International Mails-II)

Copy to:

1. All Chief Postmasters General
2. GM (CEPT), Mysore- with request to upload this OM on India Post website and enable booking of EMS, Air Parcel, ITPS and Letter mail for the countries listed in attached annexure with immediate effect as well as enable printing of the message "Delivery may be delayed due to Covid" on the booking receipt issued to the customers.
3. DDG (Marketing), for wide publicity of the list of countries for which mail booking will be available.

Annexure-I

Sr. No.	EMS	Letter & Air Parcel	ITPS
1.	Afghanistan	Afghanistan	Australia
2.	Australia	Anguilla	Bhutan
3.	Austria	Aruba	Hong Kong
4.	Bahrain	Ascension	Indonesia
5.	Bangladesh	Australia	Japan
6.	Belgium	Austria	Malaysia
7.	Bhutan	Bahrain	Mongolia
8.	Bosnia and Herzegovina	Bangladesh	Nepal
9.	Botswana	Belgium	New Zealand
10.	Brazil	Benin	Philippines
11.	Bulgaria	Bhutan	Singapore
12.	Canada	Bosnia and Herzegovina	Korea (Republic of)
13.	China	Botswana	Sri Lanka
14.	Democratic Republic of Congo	Brazil	Thailand
15.	Denmark	British Virgin Islands	Vietnam
16.	Egypt	Brunei Darussalam	
17.	Ethiopia	Bulgaria	

18.	Estonia	Burkina Faso	
19.	Finland	Burundi	
20.	France	Canada	
21.	Germany	Chile	
22.	Ghana	China	
23.	Greece	Czech Republic	
24.	Hong Kong	Croatia	
25.	Hungary	Democratic Republic of Congo	
26.	Indonesia	Denmark	
27.	Israel	Egypt	
28.	Italy	Estonia	
29.	Japan	Ethiopia	
30.	Kenya	Falkland Islands	
31.	Korea (Republic of)	Finland	
32.	Kuwait	France	
33.	Latvia	Germany	
34.	Lithuania	Ghana	
35.	Luxembourg	Gibraltar	
36.	Malaysia	Greece	
37.	Maldives	Hong Kong	
38.	Mexico	Hungary	
39.	Mongolia	Iceland	
40.	Nepal	Indonesia	
41.	Netherlands	Iran	
42.	New Zealand	Iraq	
43.	Nigeria	Israel	
44.	North Macedonia	Italy	

45.	Norway	Japan	
46.	Oman	Kenya	
47.	Philippines	Korea (Republic of)	
48.	Poland	Kuwait	
49.	Portugal	Kyrgyzstan	
50.	Qatar	Latvia	
51.	Romania	Lebanon	
52.	Russia	Lesotho	
53.	Rwanda	Lithuania	
54.	Saudi Arabia	Luxembourg	
55.	Singapore	Malaysia	
56.	South Africa	Maldives	
57.	Spain	Mali	
58.	Sri Lanka	Mauritius	
59.	Sudan	Mexico	
60.	Sweden	Mongolia	
61.	Switzerland	Montenegro	
62.	Taiwan	Montserrat	
63.	Tanzania	Mozambique	
64.	Thailand	Myanmar	
65.	Turkey	Nepal	
66.	UAE	Netherlands	
67.	Uganda	New Zealand	
68.	UK	Nigeria	
69.	Ukraine	Namibia	
70.	USA	North Macedonia	
71.	Vietnam	Norway	

72.		Oman	
73.		Philippines	
74.		Pitcairn Island	
75.		Poland	
76.		Portugal	
77.		Qatar	
78.		Romania	
79.		Russia	
80.		Rwanda	
81.		Saudi Arabia	
82.		Serbia	
83.		Singapore	
84.		Slovakia	
85.		Slovenia	
86.		South Africa	
87.		South Sudan	
88.		Spain	
89.		Sri Lanka	
90.		Sudan	
91.		Sweden	
92.		Switzerland	
93.		Taiwan	
94.		Tanzania	
95.		Thailand	
96.		Turkey	
97.		UAE	
98.		Uganda	

99.		UK	
100.		Ukraine	
101.		USA	
102.		Vietnam	
103.		Zambia	
104.		Zimbabwe	