

**No. 22-1/2020-DA  
Government of India  
Ministry of Communications  
Department of Posts  
(IR&GB Division)**

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Dak Bhawan, Sansad Marg,  
New Delhi-110001  
Date: 21<sup>st</sup> May 2020

OFFICE MEMORANDUM

**Subject: Resuming of booking of International EMS and International Tracked Packet Services.**

Madam/Sir,

The bookings of International EMS have already been resumed for 15 countries. Further, considering the requests from public, e-commerce companies and different Ministries, the competent authority has decided to resume the booking of International EMS and International Tracked Packet services to the respective foreign destinations to which the service had been available. Booking of commercial items using the Postal Bill of Exports will also resume under these services. GM CEPT is being requested to enable booking under these services in the system.

However, as only evacuation and cargo flights are operating at present, delivery of international mail items to foreign destinations may not be possible as per the delivery standards mentioned in Citizen's Charter/ or standards agreed otherwise.

The booking of international parcels and letters will remain suspended till further orders.



**Sandeep KP  
ADG (IM-I)**

To,  
All Chief Postmasters General

Copy to:

1. GM, CEPT: with request to enable booking of EMS articles and International Tracked Packet Service to foreign destinations, for which services had been available, with immediate effect. The OM may kindly be uploaded on India Post website.
2. DDG (Marketing) with request to give publicity in social media as required.
3. All Offices of Exchange.
4. All International Business Centers.
5. Office copy.