What is new at IT Modernisation Project

Latest Update

On 2nd of May 2013, the Department of Posts (DoP) and Tata Consultancy Services (TCS), officially kicked-off the Core System Integrator (CSI) Project, as part of IT Modernisation Project - India Post 2012. This project is a part of the DoP's drive to modernise its technology infrastructure.

CSI project will:-

- Integrate, all applications that will run in the post and mail offices
- Enable mail applications such as track & trace and point of sale
- Develop applications for all accounting modules and personnel management
- Create and manage India post website, a customer service call center and introduce e-Commerce solution for DoP

Training

- **Training for PLI and CBS** is expected to start shortly across 8 pilot circles

- The Training would take place for the selected User Champions and End users. These are Postal staff who will be trained by vendors to become trainers. They will train the rest of the DoP work force (not trained by vendors) including GDS, ensuring last mile reach.

- User Champions would be nominated based on certain guidelines such as good communication ski understanding of existing business processes etc. The criteria for selecting the User Champions ha been shared with all pilot Circles.

- Currently DoP is in the process of selecting the User Champions and End users for pilot phase roll o

Pilot Phase Locations	
PLI	8HOs (Sirohi, Pondicherry, Mumbai Central, Mysore, Guwahati, Noida, IP HO(Delhi) & GPO Delhi and 192 SOs
CBS	112 HOs and 12 SOs in 8 pilot circles (Assam, Karnataka, Maharashtra, Rajasthan, Tamil Nadu, Uttar Pradesh , Delhi and Andhra Pradesh)

For any queries, please write to us at connect.indiapost.cm@gmail.com