File No.50-02/2016-PAP
Government of India
Ministry of Communication & IT
Department of Posts
P.A.P Section
Dak Bhawan, Sansad Marg, New Delhi – 1100 01
*****

Date: 16 December, 2016.

To

ALL HEADS OF CIRCLES,
ALL GM (PAF)/DAS(P)
ALL DIRECTORS POSTAL STAFF COLLEGE INDIA/PTCs.

Sub: Government officials availing services of Matrix Mobile Company during their official abroad.

I am directed to forward herewith a copy of the Ministry of Personnel, Public Grievances & Pensions, Department of Administrative Reforms & Public Grievances Office Memorandum No.30011/15/2016-O&M dated the 5th October, 2016 on the subject cited above for kind information and further necessary action in this regard.

This issue with the approval of the Competent Authority.

(K.V. Vijayakumar)
Assistant Director General (Estt.)

Encl: As above.

Copy to:

1. Sr. PPS to Secretary (P)/PPS to DG (Posts).
2. All Members of Postal Services Board.
3. Addl. Director General, Army Postal Service Corps, RK Puram, New Delhi.
4. JS & FA (P)/All DDGs/Chief Engineer (Civil) HQs, Dak Bhawan.
5. Director General, Audit (P&T), Sham Nath Marg, Civil Lines, Delhi-110054.

6.7. Guard File/Spare Copy.

8. DEPTL WEBSITE Through: PTC MYSORE.

Centre for Excellence in Postal Technology, Mysore-570010
30 DEC 2016
G.M. | Director | A.D.(A)

No.30011/15/2016-O&M
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Administrative Reforms & Public Grievances

5th Floor, Sardar Patel Bhavan, Sansad Marg
New Delhi-110001, dated: 5th October, 2016

OFFICE MEMORANDUM

Subject: Government officials availing services of Matrix Mobile Company during their official abroad.

As per Paragraph 51 of the Central Secretariat Manual of Office Procedure (CSMOP), 'Telephonic Communications' is also one of the forms and procedure of communication. It has been noted that whenever central Government Officials proceed on foreign tour abroad, they are approached by the representatives of the mobile companies wherein they try to present that the company is providing them with a very lucrative offer like free incoming calls, cheap initiation calls, free data usage etc. They also indicate that the amount charged will be as per usage. These companies, however, try to conceal information that the rental charges will also be charged on daily basis, which is a hefty sum.

2. Further, it is also seen that the services of these mobile companies are not available in the remote interior parts of some of the foreign countries. The internet services also do not work in some of the countries, which have blocked the sites of Yahoo, Google, You Tube and Face Book. These countries have their own internal internet facility through which one has to open his/her gate of internet. This catches everyone unaware, takes time and also one misses the bus.

3. On return from their foreign tours the officials are faced with a mobile phone bills which are not in consonance with the services provided and the quality of service. These days the Government reimburses the mobile phone bills of Government officials during their tours abroad. Many of the Government servants foots the bills from their own side. In case of hugely inflated bills the mobile companies are profiteering without having provided the actual service. This amounts to actually creating money from out of the air. In this regard, a copy of mobile telephone bill of a mobile company amounting to Rs.2968/- as against a usage of only Rs.23.57/- is enclosed.

4. Normally, one lands in a foreign country, he can purchase a SIM card of that particular country right away at the airport at a very nominal rate by providing a copy of the Passport. The said SIM card can also be recharged at a very nominal rate.

5. Keeping into consideration the fact that we have to save the expenditure of the exchequer and also of the Government employee, it is requested that the above facts may kindly be disseminated to all the officials of the central Ministries/Departments and the offices under their administrative control as a matter of caution.

ADG (GA)
Dy. No.....1000.....
Date.....20/10/16.

Dy. No. 1443
Date 19/10/16

ADG(A)

(Anurag Srivastava)
Deputy Secretary
Tele: 23362325
e-mail: srivastava.a@nic.in

To

The Joint Secretaries (Admn.) of all the Ministries/Departments

Joint Secretary(Admn.),
Department of Posts,
Dak Bhavan, Sansad Marg,
New Delhi-110001.

2507
20/10/16

for circulation
19/X/16
20/10/16

Such circulars may be issued from Coord/Admn Section.

ADG (GA)

Vijayalakshmi 20/10/16 SO (C/A)

YOUR BILL

Ministry Of Personnel, Public Grievances & Pension
Sardar Patel Bhawan, Sansad Marg, New Delhi
Central Delhi - 110001
Phone : 9811657332
User : Anurag Srivastava

Account Code:	1536535
Your Matrix No.:	17099867245
Country:	China
Product Type:	Voice
Agreement No.:	T1001992035
Bill No.:	CHN5617138
Bill Date:	30-Sep-16
Due Date:	19-Oct-16
Payment Mode:	Cheque
Bill Period:	30-Aug-16 to 29-Sep-16
Service Tax No:	AAECM5169MSD001
Trip Duration:	21-Sep-16 to 25-Sep-16
Matrix Pan No:	AAECM5169M

CHN5617138/CHQ/1536535

BRING BACK EVERYTHING VALUABLE, INCLUDING THE HOTEL VAT YOU'VE SPENT ABROAD
Email us at vat@matrix.in
VAT

Description	Period	Overage / MB	Charge (CNY)	Surcharge (CNY)	Total Charge (WITH SURCHARGE)
*Line Rental	21 Sep 2016 to 26 Sep 2016		199	29.85	2357.16
*Setup Fee			9.61	1.44	113.85
Total Fixed Charges			208.61	31.29	₹2471
Usage Charges					₹23.57
Sub Total					₹2494.58
Service Tax at 14.00%					₹349.24
Swachh Bharat Cess @ 0.5%					₹12.47
Krishi Kalyan Cess @ 0.5%					₹12.47
TOTAL DUE (1 CNY =10.3 INR)					₹2868.76
Amount payable after 19-Oct-16					₹2968.76

Note: There may be usage made during the bill period which is not reflecting in your current invoice. any such usage will be invoiced and charged for at a later date.
* This is a computer generated invoice and requires no signature.

to pay your matrix bill
using

Call Date Time (dd/mm/yy hh:mm:ss)	Number Called	Description	Call Origin / Destination	Duration/KB (hh:mm:ss)	Long Distance Charge (CNY)	Air Time Charge (CNY)	Surcharge (CNY)	Amount with Surcharge ₹
Usage Charges					1.99	0.00	0.3	23.57
Call Back To India-Voice				00:47:00	0.00	0.00	0.00	0.00
23/09/2016 18:17:23	1019300911126132878	International Call		00:06:00	0.00	0.00	0.00	0.00
23/09/2016 18:25:07	1019300919654842971	International Call		00:02:00	0.00	0.00	0.00	0.00
23/09/2016 18:52:31	1019300919654842971	International Call		00:01:00	0.00	0.00	0.00	0.00
23/09/2016 21:17:54	1019300911126182302	International Call		00:08:00	0.00	0.00	0.00	0.00
23/09/2016 21:43:26	1019300919868020920	International Call		00:02:00	0.00	0.00	0.00	0.00
23/09/2016 22:22:09	1019300919711553126	International Call		00:02:00	0.00	0.00	0.00	0.00
23/09/2016 22:24:55	1019300919818891851	International Call		00:06:00	0.00	0.00	0.00	0.00
24/09/2016 10:27:01	1019300919711553126	International Call		00:01:00	0.00	0.00	0.00	0.00
24/09/2016 20:47:22	1019300919891254851	International Call		00:05:00	0.00	0.00	0.00	0.00
24/09/2016 21:01:11	1019300911126132878	International Call		00:05:00	0.00	0.00	0.00	0.00
24/09/2016 21:47:33	1019300919891254851	International Call		00:01:00	0.00	0.00	0.00	0.00
25/09/2016 19:47:39	1019300919891254851	International Call		00:02:00	0.00	0.00	0.00	0.00
26/09/2016 12:15:52	1019300919711553126	International Call		00:01:00	0.00	0.00	0.00	0.00
26/09/2016 15:01:10	1019300919810125582	International Call		00:02:00	0.00	0.00	0.00	0.00
26/09/2016 15:15:28	1019300919810125582	International Call		00:01:00	0.00	0.00	0.00	0.00
26/09/2016 15:17:40	1019300919711553126	International Call		00:02:00	0.00	0.00	0.00	0.00
Local-Data				53700	0.00	0.00	0.00	0.00
24/09/2016 14:23:17	Plan Discount	Local Data		400	0.00	0.00	0.00	0.00
24/09/2016 16:07:49	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
24/09/2016 16:13:10	Plan Discount	Local Data		1300	0.00	0.00	0.00	0.00
24/09/2016 16:18:59	Plan Discount	Local Data		1000	0.00	0.00	0.00	0.00
24/09/2016 16:24:38	Plan Discount	Local Data		300	0.00	0.00	0.00	0.00
24/09/2016 16:30:09	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
24/09/2016 16:35:39	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
24/09/2016 16:41:06	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
24/09/2016 16:46:33	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
24/09/2016 16:52:04	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
24/09/2016 16:57:28	Plan Discount	Local Data		500	0.00	0.00	0.00	0.00
24/09/2016 17:03:12	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
24/09/2016 17:08:38	Plan Discount	Local Data		300	0.00	0.00	0.00	0.00
24/09/2016 17:14:11	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
24/09/2016 20:58:08	Plan Discount	Local Data		1200	0.00	0.00	0.00	0.00
24/09/2016 21:01:19	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
24/09/2016 21:01:59	Plan Discount	Local Data		800	0.00	0.00	0.00	0.00
24/09/2016 21:49:02	Plan Discount	Local Data		400	0.00	0.00	0.00	0.00
24/09/2016 21:51:22	Plan Discount	Local Data		900	0.00	0.00	0.00	0.00
24/09/2016 23:08:09	Plan Discount	Local Data		1200	0.00	0.00	0.00	0.00
25/09/2016 00:08:08	Plan Discount	Local Data		700	0.00	0.00	0.00	0.00
25/09/2016 01:08:09	Plan Discount	Local Data		400	0.00	0.00	0.00	0.00
25/09/2016 05:49:18	Plan Discount	Local Data		500	0.00	0.00	0.00	0.00
25/09/2016 07:24:02	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 07:24:51	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 07:40:56	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 07:41:51	Plan Discount	Local Data		400	0.00	0.00	0.00	0.00
25/09/2016 07:51:17	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 07:52:21	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 07:52:33	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 07:54:17	Plan Discount	Local Data		300	0.00	0.00	0.00	0.00
25/09/2016 07:55:08	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 07:55:20	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 07:57:49	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 07:59:24	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 08:01:20	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 08:02:57	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:04:20	Plan Discount	Local Data		1300	0.00	0.00	0.00	0.00
25/09/2016 08:05:37	Plan Discount	Local Data		300	0.00	0.00	0.00	0.00
25/09/2016 08:09:59	Plan Discount	Local Data		500	0.00	0.00	0.00	0.00
25/09/2016 08:12:19	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:13:51	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:15:43	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:21:57	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 08:27:29	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:32:54	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 08:38:23	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 08:43:52	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:49:31	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 08:55:04	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 09:00:45	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 09:06:14	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 09:11:52	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 09:17:31	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 09:22:56	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 09:32:18	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 09:37:53	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 09:43:33	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 09:49:14	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 09:55:06	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 10:00:31	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:06:09	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:11:40	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:17:30	Plan Discount	Local Data		300	0.00	0.00	0.00	0.00
25/09/2016 10:23:09	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:28:40	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 10:34:22	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 10:39:53	Plan Discount	Local Data		700	0.00	0.00	0.00	0.00
25/09/2016 10:45:27	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:51:28	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 10:57:06	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 11:02:31	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 11:08:07	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00
25/09/2016 11:13:38	Plan Discount	Local Data		200	0.00	0.00	0.00	0.00
25/09/2016 11:19:14	Plan Discount	Local Data		100	0.00	0.00	0.00	0.00