

**No. 13-07/2026-PD
Government of India
Ministry of Communications
Department of Posts
Parcel Directorate**

**Malcha Marg Post Office Complex,
Chanakyapuri, New Delhi – 110021
Date-10.08.2026**

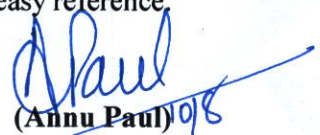
OFFICE MEMORANDUM

Sub: Revised tariff structure of India Post Parcel and Speed Post Parcel and introduction of 'India Post Last Mile'

New tariff structure for India Post Parcel and Speed Post Parcel was given effect from 01.08.2026 vide S.O. number 4241 (E) published in the Gazette of India dated 31.07.2026 and circulate vide this office letter No. 39-09/2025-PD dated 01.07.2026. Further, vide said S.O. number, a new service '*India Post Last Mile*' was also introduced to meet the specific requirements of contractual customers.

2. Information regarding revision of the tariff for India Post Parcel and Speed Post Parcel was circulated vide letter No. 39-09/2025 dated 31.07.2026 followed by a subsequent clarification dated 05.08.2026. Since these two letters are interlinked and cannot be read in isolation the two documents have been combined as annexures to this OM, for a better clarity and easy reference.

Encl. A/a



(Annu Paul)

Additional General Manager

Phone: 011-26111184

Email: parceldirectorate@indiapost.gov.in,

DIGIPIN: 39J43J5564

Dated: 31.07.2026

To:
All Heads of Circles
Addl DG, APS

Subject: Introduction India Post Last Mile and tariff revision of India Post Parcel & Speed Post Parcel– reg.

The parcel and logistics industry in India is undergoing rapid transformation, driven by sustained e-commerce growth, rising customer expectations for faster and reliable delivery, and large-scale digitisation of supply chains. Industry product portfolios are becoming increasingly standardised, differentiated, and customer-centric, supported by competitive, transparent, and service-level-linked pricing.

2. India Post, with its unparalleled reach, network depth, and trust across the country, is well positioned to evolve into a major national logistics backbone. In the Union Budget announcement, the Hon'ble Finance Minister stated that "*India Post will be transformed into a large logistics organisation.*" This mandate reinforces the need for the Department to redesign its product portfolio, adopt modern operational practices, and transition from a predominantly postal operator into a technology-enabled, competitive, and scalable logistics enterprise.
3. To fulfil this objective, a comprehensive study of the present parcel products and its tariff vis-à-vis market offerings was undertaken by a committee formed for the Department. Committee made various recommendations to review the tariff as well as discount structure and also have uniformity in the tariff structure of India Post Parcel as well as Speed Post Parcel. Committee also suggested to have differential pricing for the retail and bulk customers instead of driving a discount-based business to have better and effective revenue recovery. In order to meet the emerging demand of eCommerce market to provide specialised service for the parcels inducted at delivery post offices or parcel hubs of delivery offices, where parcels do not have to be transmitted in different delivery jurisdiction, committee made recommendation for introduction of a new service.
4. Recommendations of the committee were accepted by the Competent Authority as follows:
 - a. **Introduction of last mile service:** India Post Parcel Last Mile is being introduced w.e.f. 01.08.2026 for the bulk or contractual customers looking for last mile delivery only. Detailed service features along- with tariff structure for the same is given in **Annexure I.**
 - b. **Rationalisation of the tariff structure:** Existing tariff structure of India Post Parcel - retail was not distance linked. In order to have uniformity in tariff structure and aligning the same with market offerings, a new tariff structure for India Post Parcel

and Speed Post Parcel is being introduced w.e.f. 01.08.2026. Revised tariff structure is given in **Annexure II**.

- c. Rationalisation of Discount Structure:** Since a different tariff structure, aligning with market offering, and making it more business centric is being introduced, it was inevitable to rationalise the discount structure as well. Accordingly, Competent Authority approved rationalisation of the discount structure. Revised discount structure to be implemented w.e.f. 01.08.2026 is given at **Annexure III**.
5. Above steps have been taken with a view to boost the parcel business of the Department. Accordingly, Circles are requested to cause to give wider publicity of above rates amongst target customers as well as existing customers and will cause all action to grab more business and have more customers onboarded. With an unparalleled reach and network, Department of Posts will definitely be able to give a boost to its parcel business in the future.
6. In order to give effect to above provisions, necessary amendments have been carried in Post Office Regulations, 2024 vide S.O. 4241 (E.) dated 31.07.2026 and published in Gazette of India vide gazette ID CG-DL-E-31072026-275011. A copy of the said gazette notification is also attached for information.

Sd/-

(Dr. Annu Paul)
Additional General Manager
Phone: 011-26111184
Email: parceldte@gmail.com
DIGIPIN: 39J43J5564

India Post Parcel Last Mile:**A. Features**

- i. Parcel shall be booked at the office of delivery or at the identified parcel hub or parcel processing centre for delivery within the local jurisdiction of the said office.
- ii. These services shall be available to the bulk or corporate customers, who enter into agreement with the Department of Posts.
- iii. The maximum permissible weight shall be 5 kilograms.
- iv. Postage on the India post parcel last mile shall be charged on the basis of the volumetric weight or gross weight, whichever is higher
- v. The proof of delivery, insurance, cash on delivery and other value-added services shall be available for India Post Parcel Last Mile on payment of fee as applicable to the India Post Parcel.
- vi. The parcel shall be delivered at the given address, unless otherwise specified.
- vii. The provisions of compensation as specified in Table V of Schedule I relating to the India post parcel shall be *mutatis mutandis* applicable to this service.

B. Tariff:

India Post Parcel Last Mile		
Weight Slab	Tariff (in ₹)	
	Booked/ inducted at Delivery Office	Booked/ inducted at identified parcel hub or parcel processing centre
Upto 2000 grams	15	20
2001 – 5000 grams	22	35

Note— Goods and Services Tax shall be levied as applicable.

Annexure II

Tariff:

India Post Parcel Retail				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	65	70	72
501– 1000 grams	48	91	106	114
1001– 1500 grams	60	117	142	171
1501 – 2000 grams	87	160	198	239
2001 – 3000 grams	116	219	277	337
3001 – 4000 grams	145	268	344	420
4001 – 5000 grams	174	324	420	515
Every additional 1 kilogram	30	50	70	90

India Post Parcel Contractual				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	27	31	34	35
501– 1000 grams	31	44	51	57
1001– 1500 grams	36	58	70	80
1501 – 2000 grams	45	80	100	115
2001 – 3000 grams	57	100	125	145
3001 – 4000 grams	69	120	150	175
4001 – 5000 grams	81	140	175	205
Every additional 1 kilogram	15	20	25	30

Note. — Goods and Services Tax shall be levied as applicable

Speed Post Parcel – Retail				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	76	82	90
501– 1000 grams	48	101	137	143
1001– 1500 grams	60	130	182	228
1501 – 2000 grams	87	178	254	319
2001 – 3000 grams	116	243	355	450
3001 – 4000 grams	145	298	441	560
4001 – 5000 grams	174	361	539	686
Additional 1 kilogram	35	60	95	120

Speed Post Parcel – Contractual				
	Tariff (in ₹)			
Weight Slab	Local	Within State	Zone / Metro	Other States
Upto 500 grams	28	36	40	47
501– 1000 grams	31	49	65	71
1001– 1500 grams	36	64	110	150
1501 – 2000 grams	45	89	140	190
2001 – 3000 grams	57	111	190	250

3001 – 4000 grams	69	133	235	305
4001 – 5000 grams	81	156	275	350
Additional 1 kilogram	15	25	60	65

Note.— Goods and Services Tax shall be levied as applicable.

Annexure III

Discount Structure (India Post Parcel and Speed Post Parcel)

Monthly Revenue	Credit Facility	Advance Deposit Facility
₹50,000 – ₹5,00,000	5%	7%
₹5,00,001 – ₹25,00,000	7%	9%
₹25,00,001 – ₹1,00,00,000	10%	12%
₹1,00,00,001 – ₹5,00,00,000	12%	14%
₹5,00,00,001 and above	15%	17%

Dated: 05.08.2026

To:

All Heads of Circles

Addl DG, APS

Subject: Clarification on new tariff structure of India Post Parcel & Speed Post Parcel-reg.

This is in continuation to this office letter of even number 39-09/2025 – PD vide which revised tariff structure for India Post Parcel and Speed Post Parcel were issued to be effective from 1 August 2026.

2. Earlier, a flat tariff structure for PAN India was in force for India Post Parcel - Retail and states-based pricing was in force with respect to India Post Parcel – Contractual. Speed Post Parcel Retail as well as Contractual had a distance-based tariff structure. In order to have a uniformity and have a more competitive tariff structure, inline to market practices, a zonal tariff structure has been introduced making tariff structure in line with market practice.
3. Since there is a complete change in the tariff structure of the Parcel services, following clarifications are issued to provide more clarity to the circles and the marketing team to enable them getting more business and respond customers properly.
 - a. Contrary to 3 (three) Parcel service providing end to end solution, there will be only two Parcel categories in future – India Post Parcel and Speed Post Parcel. Both the categories will have further two sub categories viz. Retail and Contractual.
 - b. Instead of having different Parcel categories for Retail and Contractual customers, different tariff will be offered to two kinds of customers in same Parcel category.
 - c. Uniform tariff structure with state and zone-based pricing has been introduced for all Parcel services providing end to end solution. Zone and Metro categorisation of various States/ UTs/ cities is as follows:

List of Circles (for Zones) and Cities (for Metros)

Zone	Name of Circle
North	Jammu and Kashmir, Himachal Pradesh, Punjab, Uttarakhand, Haryana, Delhi and Uttar Pradesh
South	Andhra Pradesh, Karnataka, Kerala, Tamil Nadu, Telangana
East	Bihar, West Bengal, Assam, North East, Jharkhand, Chhattisgarh, Odisha
West	Rajasthan, Madhya Pradesh, Gujarat, Maharashtra
Metro Cities	Delhi, Mumbai, Kolkata, Chennai, Bengaluru, Hyderabad

Union Territory - Zone mapping

Zone	Union Territory
North	Jammu and Kashmir, Ladakh, Chandigarh, Delhi

West	Dadra and Nagar Haveli and Daman
East	Andaman and Nicobar
South	Lakshadweep, Puducherry

- d. For bookings involving Army Postal Service (APS) offices, shipments addressed to APS offices may be classified under the "Other State" category irrespective of the booking location. The shipments for APS move in the APS network across the country after being provided at 1 CBPO and 2 CBPO.
 - e. **Priority Between Metro and Zone Criteria:** The tariffs for Zone and Metro category are same right now. However, for the purpose of tariff calculation, if there is a variation in zone and metro tariff (hypothetical situation in future), the priority order shall be Zone and thereafter Metro.
 - f. **Metro Cities Covered Under Zone Tariff:** Chennai, Bengaluru and Hyderabad are 3 metro cities which fall under same zone. Remaining 3 metro cities (Delhi, Mumbai and Kolkata) fall in 3 different zones. In booking scenarios involving Chennai, Bengaluru and Hyderabad offices that are not covered under the Metro master data but fall within the applicable Zone shall attract the same tariff as Metro offices under the current tariff structure, since the Metro and Zone tariffs are presently identical.
 - g. The municipal areas of NCR of Delhi (all districts), Faridabad, Ghaziabad, Gurgaon, Gautam Budh Nagar are treated as Local. Similarly, it may be considered for other urban agglomerations across the country.
 - h. In cases where IDC is mapped as metro PIN code serving non-metro PIN codes and another case where IDC is mapped as non-metro PIN code and serving metro PIN code, the IDC PIN code be treated as metro PIN code and all PIN codes mapped to the IDC to be treated as metro PIN code to provide better serviceability.
4. Above clarifications are issued with expectation to provide more clarity to the field units and will provide ease in implementation and enable the marketing teams to garner more business.

Sd/-

(Dr. Annu Paul)

Additional General Manager

Phone: 011-26111184

Email: parceldte@gmail.com

DIGIPIN: 39J43J5564