

No. 17-01/2017-GDS
Government of India
Ministry of Communications
Department of Posts
(GDS Section)

Dak Bhawan, Sansad Marg,
New Delhi-110 001
Dated: 05-Jun-2025

To,

All The Chief Postmasters General.

Subject: Provision of one-time relaxation for processing Married Daughter cases in manual mode, which were registered before the introduction of the said provision dated 27.06.2024 in the Compassionate Engagement Scheme, 2023.

Sir/ Madam,

I am directed to refer to the Scheme of Compassionate Engagement for dependents of the deceased GDS issued vide this office OM of even number dated 14.06.2023, along with the Addendum dated 27.06.2024 and clarification dated 01.07.2024, issued under the *Scheme of Compassionate Engagement of GDS, 2023*.

2. This office is in receipt of representations from some Circles as well as the GDS Union, highlighting the difficulties being faced in processing cases of **'married daughters' of the deceased GDS** registered in the *Portal* seeking compassionate engagement, during the period from 11.12.2023 (the date of launch of the online portal) to prior to the issuance of the 'Married Daughter' provision dated 27.06.2024.

3. In view of the difficulties being experienced by the Circles, it has been decided that cases falling within the period mentioned above, may be processed in offline/manual mode.

4. Wherever such cases have already been registered in the portal and further processing is not feasible due to system limitations, the concerned Circles, in consultation with CEPT, may update the status of these cases in the CCE Portal as *"Processed Manually"*.

This issues with the approval of the competent authority.

Yours faithfully,
Digitally signed by
Anand Singh
Date: 05-06-2025
10:00:59
Anand Singh
Assistant Director (GDS)

Copy for information to:

1. Chief General Manager, BD Directorate/ Parcel Directorate/ PLI Directorate/CEPT
2. All the DDGs, Postal Directorate/All PMGs.
3. Director, RAKNPA
4. Directors of all PTCs.
5. Addl. Director General, Army Postal Service, New Delhi
6. All General Managers (Finance)/ Director Postal Accounts/DAP
7. General Manager (CEPT), Bengaluru, for taking necessary action and with a request to upload the same on the India Post Website.
8. Assistant Director, CEPT, Hyderabad Unit, for information and necessary action on the above-cited subject.
9. All Recognized Service Unions