

SB Order No. 08/ 2025

No. **CBS-25/2/2025-FS-DOP**
Government of India
Ministry of Communications
Department of Posts
(F.S. Division)

Dak Bhawan, New Delhi – 110001

Date: 07.05.2025

To
All Head of Circles / Regions

Subject: Introduction of facility to download Interest Certificate from DOP Internet Banking – Regarding.

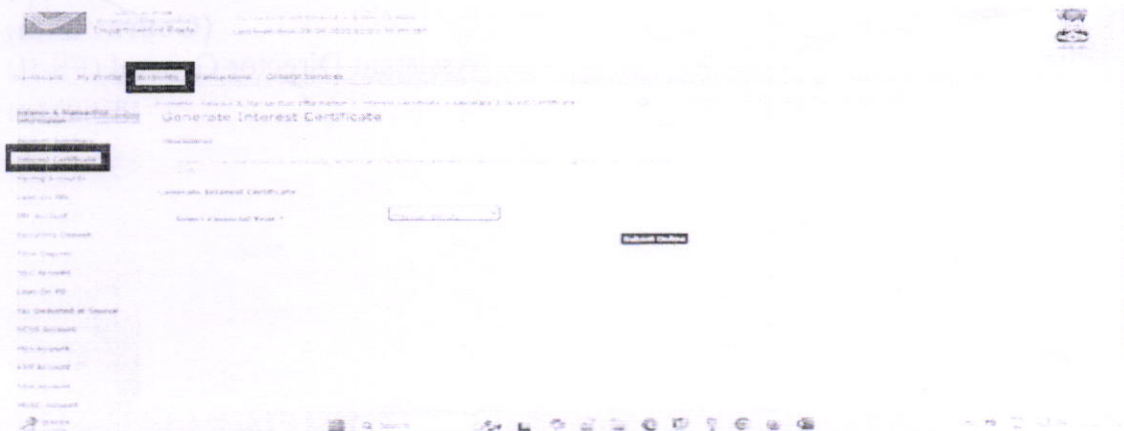
Madam / Sir,

A Standard Operating Procedure for issue of Interest Certificate to the POSB Depositors by generating the Interest Certificate from Finacle CBS at Post Office level was issued vide SB Order No. 38/2021 dated 23.11.2021.

2. For the convenience of the Internet Banking customers, provisions have been made for E-Banking users for downloading the Interest Certificate through Internet Banking portal and the patch for the same has been deployed on 30.04.2025.

3. Henceforth, DOP Internet Banking customers can download the Interest Certificate for the Previous Financial Year and Current Financial Year from the Internet Banking portal, without visiting the post office.


4. For this purpose, Internet Banking user, after login in the portal, can download the Interest Certificate on clicking the **Interest Certificate** option provided under **Accounts Tab**.



5. It is requested to circulate these instructions to all the post offices for information and guidance. Adequate promotion of this functionality is to be given for the benefit of POSB customers. The circles should also make an effort to propagate internet banking usage amongst its customers.

This is issued with the approval of Competent Authority.

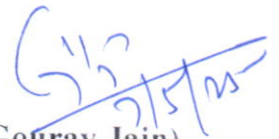
Yours faithfully


(Gourav Jain)

Assistant Director General (FS-II)

Copy to:-

1. Sr. PPS to Secretary (Posts)
2. PS to Director General Postal Services.
3. PPS/ PS to Addl. DG (Co-ordination)/Member (Banking)/Member (O)/Member (P)/Member (Planning & HRD)/Member (PLI)/Member (Tech)/AS & FA
4. Addl. Director General, APS, New Delhi
5. Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate
6. Sr. Deputy Director General (Vigilance & CVO) / Sr. Deputy Director General (PAF)
7. Director, RAKNPA / GM, CEPT / Directors of all PTCs.
8. Director General P & T (Audit), Civil Lines, New Delhi
9. Secretary, Postal Services Board/ All Deputy Directors General
10. All General Managers (Finance) / Directors Postal Accounts / DDAP
11. The Under Secretary, MOF (DEA), NS-II Section, North Block, New Delhi.
12. The Joint Director & HOD, National Savings Institute, ICCW Building, 4 Deendayal Upadhyay Marg, New Delhi-110002.
13. All recognized Federations / Unions / Associations
14. Deputy Director (OL) for information and translation of the order in Hindi language.
15. Guard File


(Gourav Jain)

Assistant Director General (FS-II)