

No. 4-1(24) / 2024 - Pension  
Government of India  
Ministry of Communication  
Department of Posts  
(Pension Section)

Dak Bhawan, Sansad Marg  
New Delhi – 110001  
Dated: 13 Nov, 2024

To

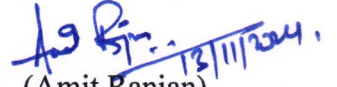
All Heads of Postal Circles  
Chief General Manager, BD Directorate / Parcel Directorate / PLI Directorate  
All Regional Postmasters General  
Director, Rafi Ahmed Kidwai National Postal Academy, Ghaziabad  
All Directors/Dy. Directors of Accounts (Postal)

**Subject: Processing of case for authorization of pension/family pension in respect of a Government servant who is not in a position to submit the pension forms on account of any bodily and mentally infirmity-reg.**

Sir/Madam,

I am directed to forward herewith a copy of the O.M. No. 11/15/2022-P&PW(H)-8363(III) dated 24.10.2024 of Department of Pension and Pensioners' Welfare, Ministry of Personnel, Public Grievances and Pensions regarding the aforementioned subject for information and necessary compliance.

Yours faithfully,

  
(Amit Ranjan)

Assistant Director General (Pension)

**Encls.: As above (1 page)**

Copy along with enclosures to:

1. PPS to Secretary (Posts)/DG(Posts)
2. PPS to Member (Banking & DBT) / Plg.& HRD/Tech./Pers./Ops./PLI/Addl. DG(Cord.)
3. AS & FA/ Sr. DDG(PAF)
4. Secretary (PSB)/All DDsG
5. All Regional Postmasters General/GM(G)/DA(P)/DDA(P)
6. All Postal Training Centres
7. Director, CEPT Mysore-for uploading on the official website of the Dept. Of Posts
8. Guard File

11/15/2022-P&PW(II)-8363 (III)  
Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Pension and Pensioners' Welfare

3<sup>rd</sup> Floor, Lok Nayak Bhawan,  
Khan Market, New Delhi-110 003

Date: 24-10-2024

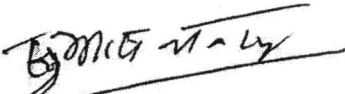
**OFFICE MEMORANDUM**

Subject: Processing of cases for authorization of pension/family pension in respect of a Government servant who is not in a position to submit the pension forms on account of any bodily or mental infirmity-reg.

The undersigned is directed to refer to this Department's OM No. 11/15/2022-P&PW(II)-8363 (2) dated 28-10-2022 vide which instructions relating to obtaining pension claim, in respect of a Government servant, who is not in a position to submit the pension forms on account of any bodily or mental infirmity, in accordance with Rule 57(3) of CCS (Pension) Rules, 2021 and further processing of these Forms in accordance with Rule 59(2) read with Rule 80(5) of these Rules were communicated to Ministries/Departments for information and necessary compliance.

2. It is noticed that the above provisions are not being followed strictly by Ministries/Departments and grievances are being received from retired Government servants/family members.

3. All Ministries/Departments are, therefore, again requested that the above provisions may be brought to the notice of the personnel dealing with the pensionary benefits in the Ministry/Department and attached/subordinate offices thereunder for compliance.

  
(Subhash Chander)

Under Secretary to the Govt. of India  
Tele. No. 24644631

To  
All Ministries/Departments/Organizations (As per standard list)