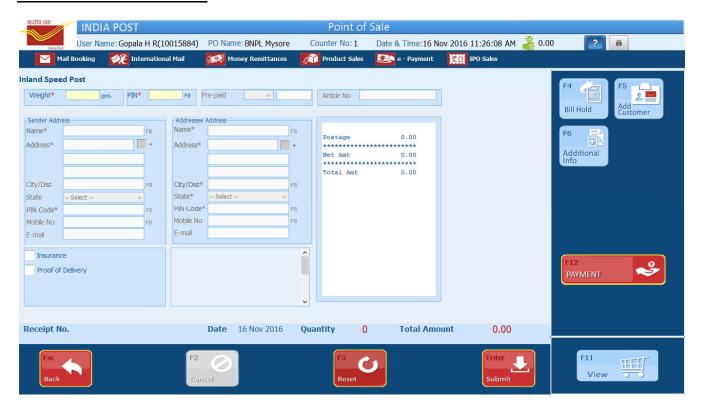
CSI MASTER GUIDE FOR BNPL CENTRES

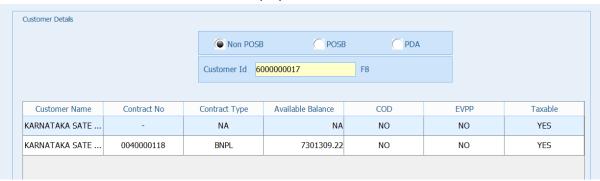
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1.1BULK CUSTOMER BOOKING:

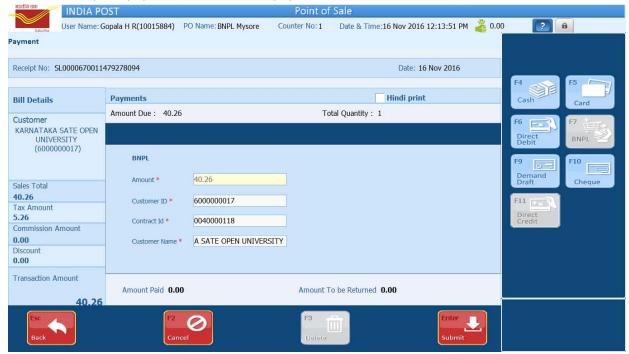


- All customer are identified with Customer-ID , contract will be created based on service availed.
- Add Customer (F5) to select the customer prior to booking after selecting any service in POS.
- Select Non POSB, Enter Customer ID and press F8 to display Customer name & available contract. Details of the customer will be displayed. Select the row with Contract number.



- BNPL booking cannot be made by Selecting Customer row without contract number.
- Available balance in contract corresponds to available credit for BNPL & available balance for advance customers.
- After adding customer, Sender address will be auto filled in POS booking screen. After completing all bookings [which can be viewed in cart(F11)], select Payment(F12) option.
- POS Detailed report shall display Customer ID for which Booking is made.
- Confirm Customer details with number of bookings in the Payment window.
- If Contract is selected, BNPL Mode of payment is selected b default.
- For a contractual customer, any payment mode other than BNPL should not be accepted.

Submit to complete payment(BNPL Mode of payment is selected b default).

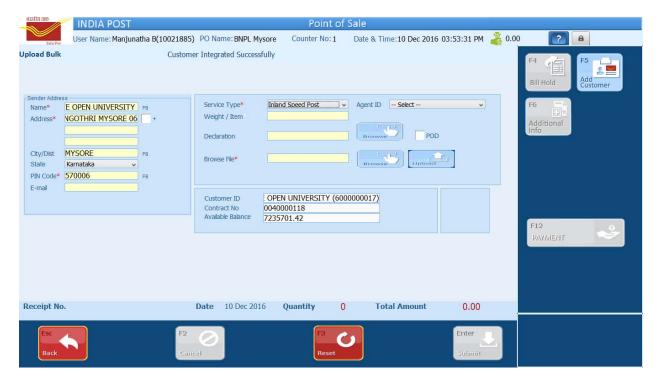


Note:

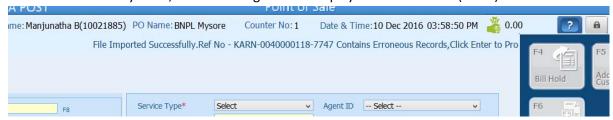
- 1. Bulk Customer booking requires active network connection (Web Service).
- 2. Booking procedure is same for advance customers & BNPL customers. Prepaid booking to be avoided.
- 3. Customer cannot be searched in add customer option. Hence Customer ID list must be available with the operator.
- 4. Article booked to bulk customer can be cancelled. Cancel transaction is available after booking & before closing of article. Payment mode cannot be changed after booking is confirmed.
- 5. Contract Bookings with cash mode shall be treated as BNPL Bookings for all purpose and leads to POS CAH GL non zero. So donot select cash mode with contract..

1.2. BULK EXCEL UPLOAD:

Bulk excel upload can be made through POS in Business Service → Upload Bulk option.



- Select Service type viz Inland Speed Post, Express Parcel and add the customer.
- Check POD box if all the articles to be uploaded are attached with POD.
- Browse for the excel file prepared in required format & select upload.
- All the articles inside file will be processed. In case of no errors, application prompts to continue of Payment (F12).
- In case of any error, below message will be displayed. Select Submit(Enter) button to continue.



- All the Erroneous records need to be processed individually before booking the same.
- A reference number will be created after successful import which can be accessed directly by pressing Enter or navigating to Business Service >> Process Bulk option.
- Uploaded file cannot be deleted if any single erroneous article is processed.
- Processing of correct articles is not required.
- Erroneous articles can be fetched 10 items at a time & can be processed by selecting each article.
- Partially processed upload cannot be deleted & can be processed any number of times based on the availability of the article.

• Booking can be confirmed for correct / partially processed records by proceeding for payment only after processing at least 1 error record in the below screen.



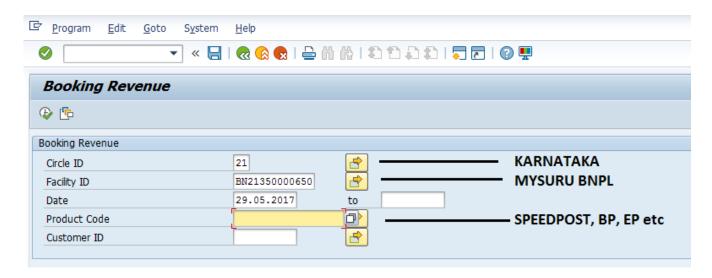
- A pop up will be displayed marking the error in red which can be corrected for processing.
- Payment screen remains same as normal bulk booking.
- Separate template available for Prepaid domestic, International Articles.
- City name of the PIN should match with the name in POS database, hence refer the excel for
 CITY name correction if any before uploading to reduce error correction time.
- Incase error is "Please select propr file", copy the template from below link and copy the Article data without changing header and upload.
- Bulk excel formats can be obtained in any machine where POS counter is installed by navigating to below link
 - C:\POS\Application\Counter\build\help\html\help_files\BULK_UPDATED_FILE

2.BNPL REPORTS:

All BNPL operation viz Reporting, Billing, Payments other than booking & closing of articles will be done through SAP ECP application. Data will be available only if Mobilink Synchronisation is successful in POS server machine & processed in SAP server.

2.1. Detailed Booking report of the Booking Unit:

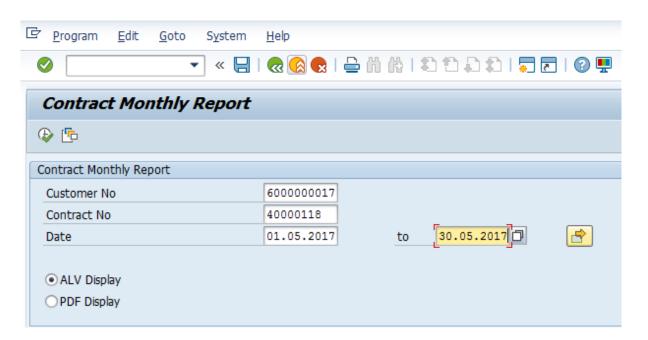
Tcode: ZREV



Execute (F8) the report with all the relevant entries to see details of bookings made in your facility for all the services made through POS.

2.2. Customer wise Detailed Booking report:

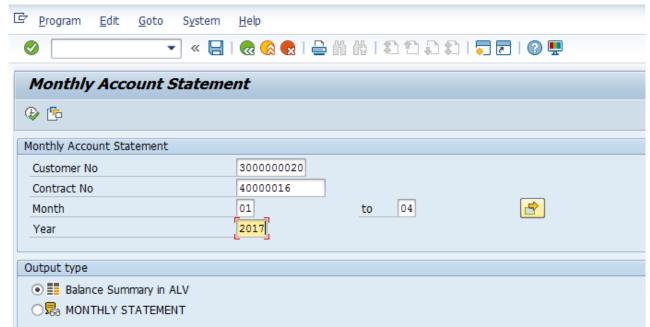
Tcode: ZBNPL_NEW



Alv can be exported to excel sheet, to print the file select pdf & execute(F8) the transaction.

2.3.1. Report for advance customer transactions:

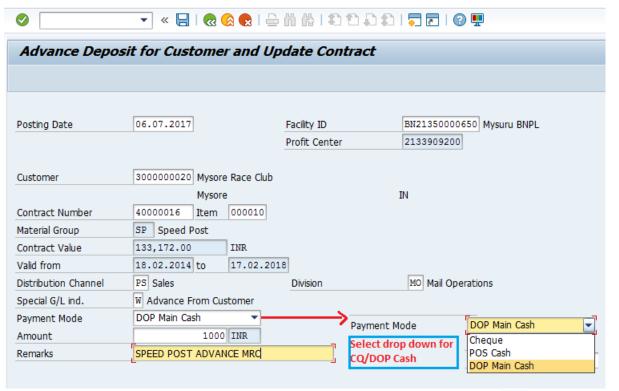
Tcode: ZADVANCE



- -Balance summary provides balances & deductions date wise for selected month.
- -Monthly statement provides consolidated credits, debits with opening & closing balances for any month.

2.3.2. Advance deposit:

Tcode: ZADVANCE_DEPOSIT



Enter Customer ID, Contract Number, Item (Always 00010) & Save the Transaction (Cntrl + S) to recharge. Document number will be created upon Save. Balance can be seen instantly in POS.

2.3.3. Advance deposit receipt:

Tcode: ZADVANCE_PRINT

Report for Advance	Deposit	
②		
Document Number	4100221276	ZADVANCE PRINT
Fiscal Year	2017	Execute (F8) transaction to Print the pdf receipt.
O Print Preview Print	2	

2.4. List of Customers as per Booking office:

Tcode: ZCUSTCON

Enter Booking office Facility ID to fetch list of Customer IDs authorised to book through POS

2.5 Customer Contract Balances:

Tcode: ZCONIN

Enter Customer Id to see Current Balance(As per POS Web service)

Target Value+ Total recharge till Date

Value released: Total Amount till last Billing

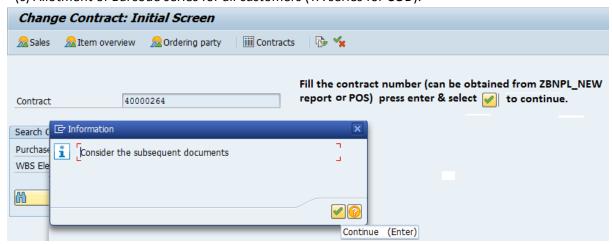
Balance = Target Value- Value released- Current Month Bookings(Unbilled as per zbnpl_new report)

3. Customer Contract Modification:

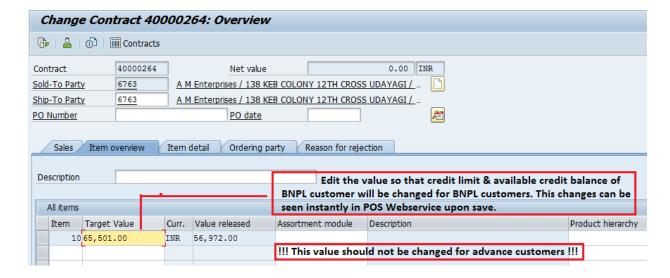
Tcode: VA42

Following modifications can be made in contract level for any customer in VA42

- (a) Changing target value (credit limit) for BNPL customers
- (b) Changing contract period for all customers.
- (c) Allotment of Barcode series for all customers (YA series for COD).



3.1. Changing Target Value (Increasing credit limit for BNPL customer):



Should not be done for Advance contracts.

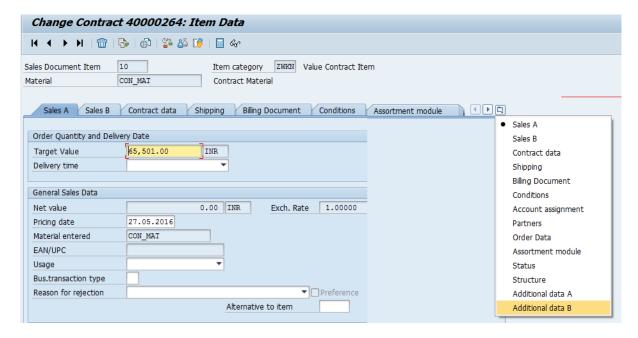
3.2 Changing contract period for all customers:



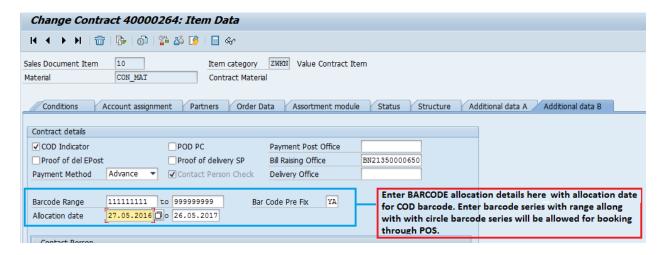
3.3. Allotment of Barcode series for all customers (YA series for COD):



After Entering contract number in VA42, double click on Item 10 box to see contract details.



Click on to open drop down & click on Additional data B option.



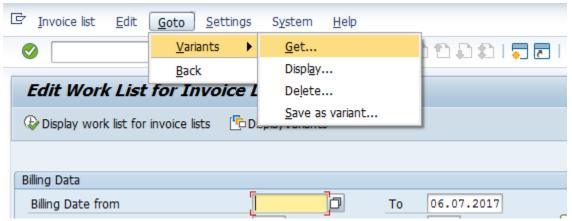
In Additional data B option, enter Barcode Range with prefix & save the contract. This may be done only for COD customers to allot YA series barcodes.

4.BNPL BILLING:

4.1. Generate Invoice(On or after 4th Day of subsequent month of Booking):

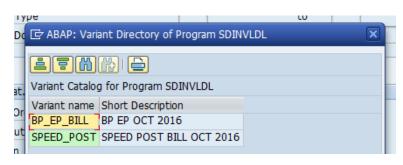
Tcode: VF24

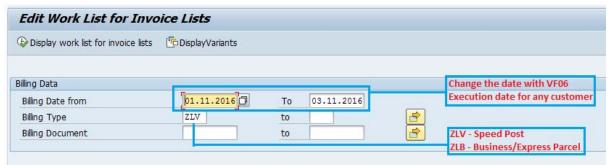
Navigate to Goto-variants->Get...



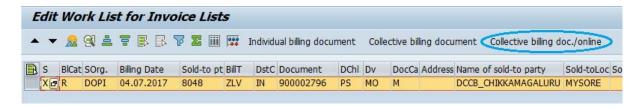
(Note: This transaction should not be executed with customer IDs in group)

Double click on SPEED POST variant name.

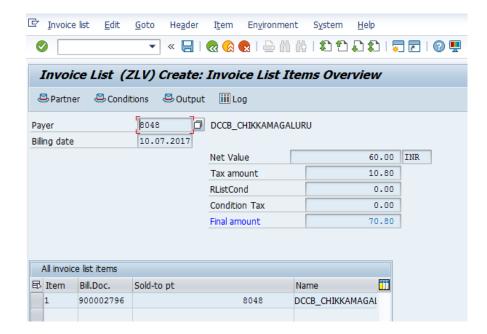




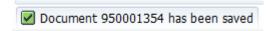
After selecting SPEED_POST variant, change the date range with VF06 date & select Display work list for invoice lists (F8)



Line items will be displayed in Yellow for selected customer. Click on "Collective billing doc./online"



Click on Save \Box to generate the invoice for the selected customer. An invoice number will be generated which can be noted down for reference.



System will popup Print dialogue box for printing the invoice/bill. A copy of PDF may be saved or bill may be printed as per the requirement.

4.2. FINDING BILL INVOICE NUMBER:

Tcode: VF25



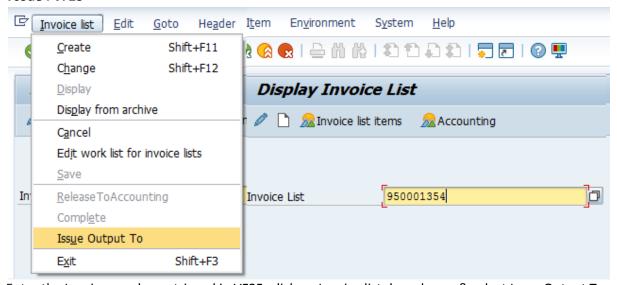
Enter the customer ID, Enter Date of Billing(VF24 date) & press Enter. Enter DOPI in sales organisation to see the list of Invoice generated for selected customer in the date range.



Billing Doc. is the invoice number, which can be copied to print the copy of bill. BillT-> ZLV denotes Speed Post Billing. Billing Doc 950001354 in this case can be printed in transaction VF23.

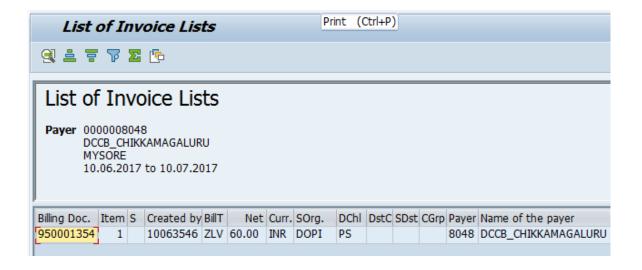
4.3. PRINT/DISPLAY INVOICE LIST(BILL):

Tcode: VF23



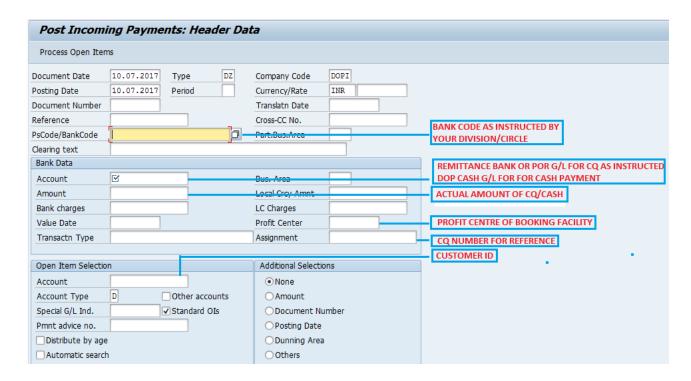
Enter the Invoice number retrieved in VF25, click on Invoice list drop drown & select Issue Output To





5. PROCESSING INCOMING PAYMENT:

T-code: F-28



After making all the entries in the above fields, the month for which payment is made by the customer will be selected in Additional selection option available in Open Item selection section.

Generally Items can processed by selecting None, Posting date & reference only. Select desired radio button(None is selected by default) & click on Process Open Items button on the top to compare payment with billing on the selected customer.

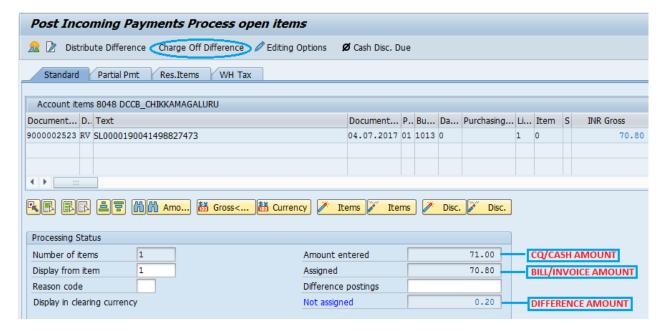
- None: For processing all the current outstanding bills on the customer.
- Posting date: For processing bills based on billing date.
- Others->Reference: For processing bills based on Invoice number on the bill.

Double click on Posting Date/ Others & then select Reference & enter to filter the bills for processing. Payment can be accepted for any previous month by making custom selection in Posting date/reference. Selecting none & processing items will consider all the outstanding payments receivable from the customer.

After selecting other-> reference, following window will be displayed to enter invoice number.



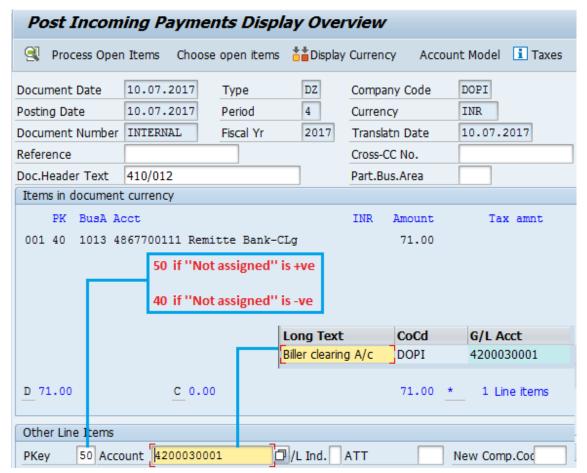
Enter single or multiple invoice and click on Process Open Items button on the top to compare.



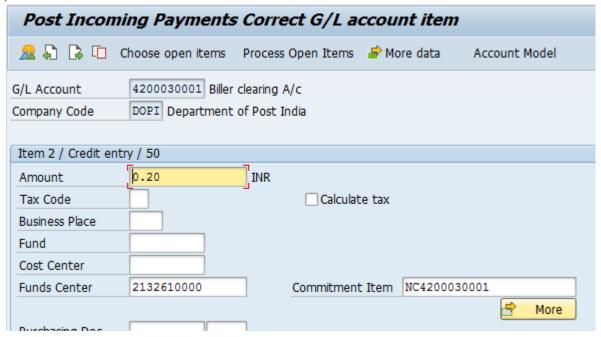
In this case, Amount entered : Rs 71.00
Assigned(Billed amt) : Rs 70.80
Not assigned(Diff) : Rs 0.20(+ve)

In order to complete the process, difference amount (Rs 0.20) needs to be adjusted/charged. If "Not assigned" amount is Rs 0/-, the document can be saved \Box to clear the outstanding on the customer.

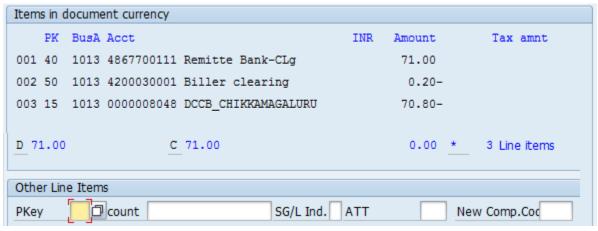
Select "Charge Off Difference" option on the top to open Line item entry screen.



Since "Not assigned" is +0.20 in the case, Pkey is selected as 50, select Biller Clearing A/c 4200030001 & press enter to continue.



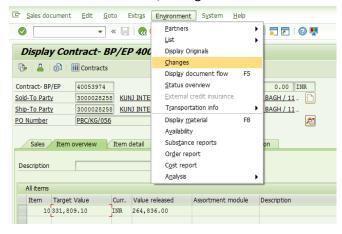
Enter the difference amount, click on to select profit center/fund centre. Simulate the transaction by selecting Document-> Simulate (In drop down).



Following line items can be seen on simulation, D & C indicates Debit & Credit which matches with Rs 71.00. Save the transaction to post the incoming payment. A document number will be generated after posting. With this method, payment can be processed for any mode, any combination & for any month. SAP also supports accepting single payment from multiple customers.

6. Advance Customers Discount Credit(After Billing):

- 1. Navigate to VA43 with Contract number.
- 2. Click on Environment, Changes



3. Click on Execute, (Contract number shall be auto filled in Document Text box)



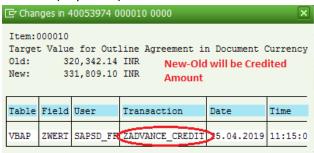
4. Report shall be generated as below:



- User with DOP employee ID 102* denotes Advance customer recharges those processed through ZADVANCE DEPOSIT.
- Double click on Dates (Date of Transaction) to know the previous Balance and updated balance after recharge. Old Balance of first entry should always be zero (Or 1) which is Target Value Inserted during contract creation. Tcode will be ZADVANCE_DEPOSIT



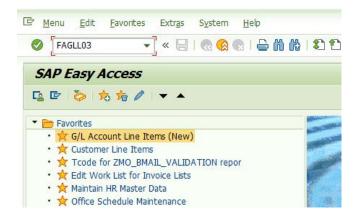
 Entry with User SAPSD_FF denotes Discount credited against contract. Discount contains Actual Discount (as per Bill) + Tax difference. Tcode: ZADVANCE CREDIT



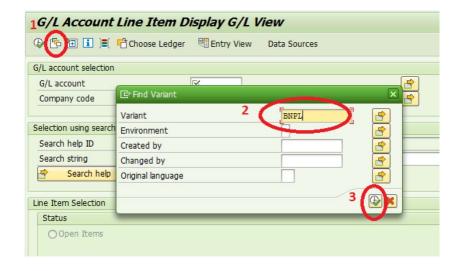
• Advance customers Discount+Tax difference should be credited within last day of Billing month,

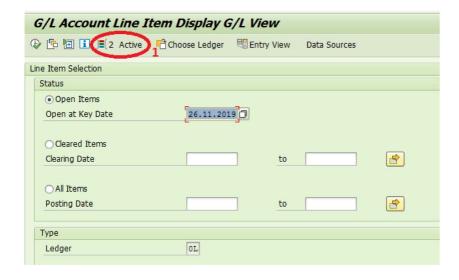
7) BNPL Reports

Tcode: FAGLL03



Select 'BNPL" variant

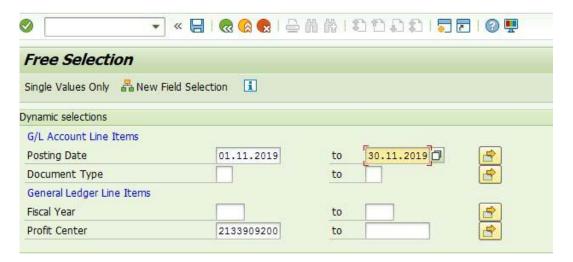




- 1. Custom Selections for more details selection viz Posting Date, Profit Centre (Mandatory which is always office of Booking).
- 2. Open items are Unpaid & Unsettled Bills. At key Date is status as on selected Date.
- Cleared Items are Paid /Settled Bills.
- 4. All items shall include Both Open and Cleared Items.

For Ex: To generate list of BNPL Bills generated for Bookings of Oct 2019, Posting Date or All Items Date should be from 01/11/2019 to 30/11/2019

• After BNPL Variant selection click on [III Active], Posting Date shall be Bill Postings Date which is always next month Dates for Booking Month. Select your Profit centre. Save(Cntrl+S)

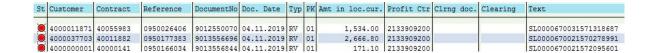


Above selection for generating list of Bills of Oct 2019. Click Save



- Open Item With Current Date: Display only Unpaid & Unsettled Bills as on Selected Date.
- Cleared Items: All paid Bills of Oct 2019 generated on Nov 2019(As Nov19 date selected in Custom selection)
- All Items: List all paid and Unpaid Bills of Oct 2019 generated on Nov 2019(As Nov19 date selected in Custom selection)

Note: For all items: Posting Date is not required in Custom selection as the same is selected in All Items menu.



- 1. Customer is Customer Id
- 2. Contract is Contract Number
- 3. Reference Denote Invoice Number:
 - Ref starting with 095 is Invoice number can be printed through VF23 (Bill Format).
 - Ref starting with other series denotes Bill not generated ie VF24 to be executed.
- 4. Document number is Financial document number
- 5. Doc Date is date of Bill generated which is always at least next month date of Booking month.
- 6. Typ is Document Type and RV denotes Revenue Document which is BNPL Revenue
- 7. PK is posting Key with 01 as Customer Debit(Billing), 11 as Customer Credit(Bill reversal).
- 8. Amt in Local Curr. Is Bill amount.
- 9. Profit ctr is Office details as entered in Customer selection.
- 10. Clrng Doc is Payment document for BNPL customer(starting with 4 if DZ) and Settlement Document for advance customer (Starting with 1 if settled through F-32)
- 11. Clearing is Payment or settlement Date on which RV document is cleared
- 12. Text denotes random POS Booking id of the customer which should always starts with SL for BNPL Invoices.
- 13. Each customer and contract combination can have multiple line items for same month ie Document numbers with Different Text(SL id) however refrence starting with 095 shall be same as bill is same which is based on office of Booking ie Profit centre. Line items are multiple because of diffent discount structure ie
 - Soft Copy Bookings for SP/BP/EMS Doc and EMS Merch
 - Hard Copy Bookings for SP/BP/EMS Doc and EMS Merch

If Speed post customer books SP and EMS with Hard Copy and Soft Copy then Four Documents shall be posted with common Reference. FAGLL03 shall display same customer contract in four lines.

Release Date: 16/01/2020