

No. 22-1/2020-DA  
Government of India  
Ministry of Communications  
Department of Posts  
IR & GB Division  
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Dak Bhawan, Sansad Marg,  
New Delhi-110 001.

Dated: 21 June 2020

23 Jun

Office Memorandum

Subject : Booking of International EMS and International Tracked Packet.

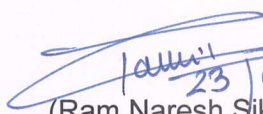
Sir/Madam,

At present the International EMS and International Tracked Packets services are being provided for 105 countries and 15 countries respectively by using the flights of Vande Bharat Mission of Air India and other cargo / relief flights.

2. As per the recent flight schedule received from airlines, the number of such specially operated flights is reduced to limited countries resulting in likely delays in dispatch and delivery. Therefore, in order to avoid inconvenience to the public and customers it is decided that the booking of EMS and ITPS articles, including commercial articles, will only be available for the countries mentioned in Annexure-I. This will be from immediate effect.

3. In the given circumstances, delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in citizen charter / standards agreed otherwise. The public members may be allowed to recall their articles if not dispatched due to non-availability of connecting flights. The OE may use the flights shared with them time to time for clearing the pending mails and close close liaison with the Airlines to dispatch the mail.

4. The booking of International parcels and letters will continue to remain suspended till further orders. G.M. (CEPT) is requested to disable booking of EMS and ITPS for the countries except those listed in the annexure-I.

  
23/6/2020  
(Ram Naresh Sikaria)  
ADG (IM-II)

Copy to :

1. All Chief Postmasters General
2. G.M. (CEPT), with request to enable booking of EMS articles for the countries listed in annexure-I and upload the OM on India Post website.
3. DDG (Marketing), for publicity of the list of countries for which EMS and ITPS will be available.
4. All Offices of Exchange.
5. Office copy

**Annexure- I****List of Countries for which EMS and ITPS will remain operational**

SL No	Locations for EMS	Locations for ITPS
1	Australia	Australia
2	Austria	Bhutan
3	Bangladesh	Hong Kong
4	Belgium	Indonesia
5	Bhutan *	Japan
6	Canada	New Zealand
7	China	Philippines
8	Denmark	Singapore
9	Finland	South Korea
10	France	Thailand
11	Germany	Vietnam
12	Hong Kong	
13	Hungry	
14	Indonesia	
15	Italy	
16	Japan	
17	Jordan	
18	Korea	
19	Mexico	
20	Myanmar	
21	Netherland	
22	New Zealand	
23	Norway	
24	Philippines	
25	Russia	
26	Singapore	
27	South Africa	
28	Sweden	
29	Switzerland	
30	Thailand	
31	Turkey	
32	UK	
33	Ukraine	
34	USA	
35	Vietnam	

\* Surface Route